

## Olympic Oval Short Track Competition Registration and Refund Policy

The purpose of the Olympic Oval Short Track Competition Registration and Refund Policy is to provide a transparent document that governs the registration process, deadlines, and refunds.

### Competition Registration Process

- Registration opens on the Olympic Oval website 8 weeks prior to the competition
- Registration closes 2 weeks prior to the competition on Thursday at 11:59pm MT
- Late Entry Registration opens as soon as the original registration closes, up until Monday 11:59pm MT the week of the competition

### Competition Refunds

Contact the Olympic Oval front desk to request a refund at [oval@ucalgary.ca](mailto:oval@ucalgary.ca) or 403-220-7954. After the **Registration Period**, refunds will only be considered by the Competitions Department due to illness, injury, or extenuating circumstances.

### Registration Period (8 weeks – 2 weeks prior to competition 11:59pm MT)

Customer can register and receive a full refund by contacting the Olympic Oval front desk.

- REGISTER for a normal registration fee
- REFUNDS approval not required, contact the Olympic Oval front desk

### Late Registration Period (2 weeks – Monday 11:59pm MT week of the competition)

Customer can register and request a refund by contacting the Olympic Oval front desk.

- REGISTER for a **double fee**
- REFUNDS approval required, contact the Olympic Oval front desk

### Competition Period (Tuesday before and inclusive of the competition)

All changes must be requested through the Olympic Oval front desk.

- REGISTRATION closed
- REFUNDS approval required, contact the Olympic Oval front desk

Updated July 23, 2024